

AIRPORT MANAGEMENT COURSE



25 - 29 June 2018



Central American Institute of
Aeronautics Training (ICCAE), El Salvador



USD\$850

Dear Industry Colleagues,

We would like to invite you to participate in our Airport Management course, to be held from 25 to 29 June 2018 in Ilopango, El Salvador.

In collaboration with the Central American Corporation for Air Navigation Services (COCESNA), the Singapore Aviation Academy (SAA) will be conducting an Airport Management course at the Central American Institute of Aeronautics Training (ICCAE). This course will be delivered in English with simultaneous translation in Spanish.

We look forward to seeing you this June in Ilopango!

TOPICS COVERED

- Overview of the Aviation Eco-system
- Fundamentals of Operations
- Overview of Terminal Operations
- Passenger Terminal Planning
- Service Quality Management
- Emergencies and Crisis Affecting Terminal Operations
- Standard Ground Handling Agreement (SGHA)
- Airport Collaborative Decision Making and ICAO Doc 9971
- Overview of Ramp Operations
- Airside Operations and Safety Commitment
- Aircraft Stands and Gates Assignment
- Fundamentals of Cargo Warehouse Management
- Appreciation of Dangerous Goods Regulation

References: ICAO Annex 14, ICAO DOC 9971, IATA's AHM, ADRM, SGHA

WHAT YOU WILL LEARN



Understand the fundamentals of terminal operations and key concepts



Understand the fundamentals of ramp operations and key terminologies



Gain practical knowledge to manage the various challenges faced by airport stakeholders



Understand the standard operating procedures in managing an effective airport



Understand airport collaborative decision making processes involving the various industry players and agencies in the airport

CERTIFICATE

This is a non-examinable course, with Certificate of Completion to be issued to all participants with 80% attendance.

WHY YOU SHOULD ATTEND

You will gain insights on the key aspects of managing an airport terminal and the typical challenges faced by operations managers for both below-wing and above-wing operations. To help you better understand, discussions, presentations and mini-quizzes will be included.

APPLICATION DETAILS

Please submit the completed application form by **14 May 2018** to:

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